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CSILLA FEJES

TECHNICAL UNIVERSITY OF CARTAGENA, SPAIN

DOCTORAL SCHOOL OF ECONOMY, MANAGEMENT AND LAW SCIENCES

Soft skill development in engineering education – Active learning in the classroom and beyond

THE ENGINEER OF THE 21st Century

- Engaged in all phases of the lifecycle of a product
- Designs products, processes and systems that incorporate technologies
- Conceives, designs and implements products and processes
- Captures tacit knowledge so that it can be revised and upgraded in the future
- Works in international, sometimes geographically distributed teams

WHAT IS EXPECTED FROM MODERN ENGINEERS?

- Work ethics
- Self-awareness
- Emotion regulation
- Stress management
- Resilience
- Patience
- Perceptiveness

- Communication skills
- Facilitating skills
- Management skills
- Presentation skills
- Negotiation skills
- Networking skills
- Effective teamwork

- Decision-making
- Problem-solving
- Critical thinking
- Lifelong learning
- System-thinking
- Holistic viewpoints

THE ABET CRITERIA

- Requires that all engineering graduates of a baccalaureate program receive at least one year of study in the natural or physical sciences and mathematics, and requires some study within general
- Requires that each student complete a capstone project or design class in their education
- engineering curricula are somewhat standardized at the bachelor's level, thus ensuring that graduates of any ABET-accredited program have some minimal skill set for entry into the workforce or for future education

ENGINEERING CRITERIA 2000

- shifted the focus away from the inputs (what material is taught) and to the outputs (what students learned)
- stresses continuous improvement, and accounts for specific missions and goals of the individual institutions and programs
- Enables innovation in engineering programs rather than forcing all programs to conform to a standard, as well as to encourage new assessment processes and program improvements

THE CDIO APPROACH

| Conceive | | Design | | Implement | | Operate | |
|---|----------------------|---|---|--|--|---|--|
| Mission | Conceptual Design | Preliminary Design | Detailed Design | Element Creation | Systems' Integration & Test | Lifecycle Support | Evolution |
| Business Strategy Technology Strategy Customer Needs Goals Competitors Program Plan Business Plan | | Requirements Allocation Model Development System Analysis System Decomposition Interface Specifications | Element Design Requirements Verification Failure & Contingency Analysis Validated Design | Hardware Manufacturing Software Coding Sourcing Element Testing Element Refinement | System Integration System Test Refinement Certification Implementation Ramp-up Delivery | Sales & Distribution Operations Logistics Customer Support Maintenance & Repair Recycling Upgrading | System Improvement Product Family Expansion Retirement |

CDIO STANDARDS

- dual-impact learning experiences that promote deep learning of technical fundamentals and of practical skill sets
- modern pedagogical approaches, innovative teaching methods, and new learning environments to provide real-world learning experiences
- a curriculum organized around mutually supporting technical disciplines with personal and interpersonal skills, and product, process, and system building skills highly interwoven

PEDAGOGICAL FOUNDATION

- Jean PIAGET-Constructivism
- Benjamin BLOOM -Taxonomy of learning objectives
- Seymour PAPERT-Constructionism
- David A. KOLB Experiential learning

Learning is experience. Everything else is just information. -- Albert Einstein



LEARNING BY DOING MODELLING OF MANUFACTURING PROCESSES



Simulation of bulk-manufacturing

- Enables natural learning, but without costly consequences
- Based on observations, system reengineering, individual and team decisions
- Is used in teaching manufacturing, operational research and logistics basics

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WAREHOUSING AND ORDER-PICKING Simulation

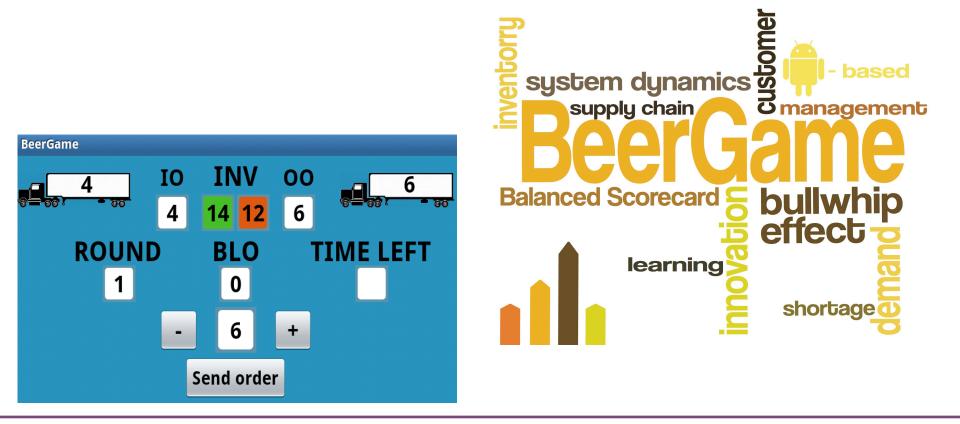






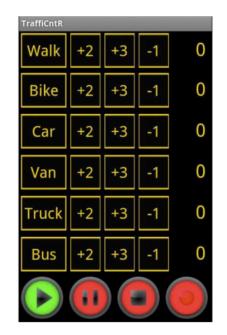
ONLINE"BEER GAME" DISTRIBUTION MANAGEMENT SIMULATION ON TABLETS





INNOVATIVE ANDROID APPS FOR TRAFFIC COUNTING AND DISTRIBUTION OBSERVATIONS





INDUSTRIAL AND ACADEMIC PARTNERS



SZOLGÁLTATÓ KÖZPONTOK SZÖVETSÉGE



Politécnica

de Cartagena









MLBK





Erbslöh Hungaria Kft.









EFFECTIVE TEAMWORK PERFORMANCE MEASUREMENT COST-EFFECTIVE FEEDBACK CREATIVE THINKING ETHICS **DECISION MAKING UNDERSTANDING EACH OTHER HIDDEN STUDENT POTENTIAL** CONTROLLING VIEW **PROCESS RE-ENGINEERING PROBLEM DETECTI EVALUATION CONNECTING PEOPLE** QUALITY MANAGEMENT